

# C-LEVEL RELATIONSHIPS

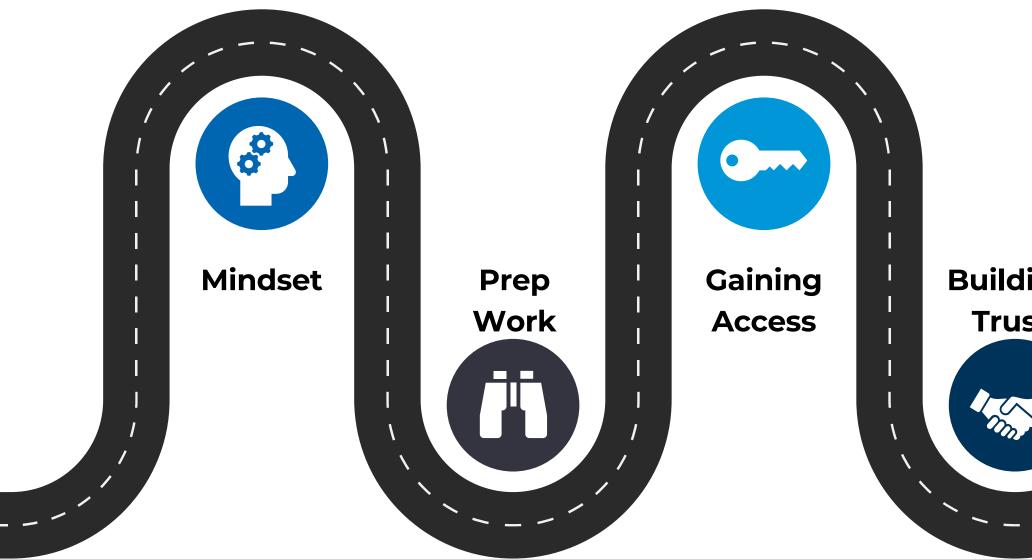












Building Trust

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# IT'S NOT ABOUT YOU IT'S ABOUT THE CUSTOMER





**Strategic Ally** 

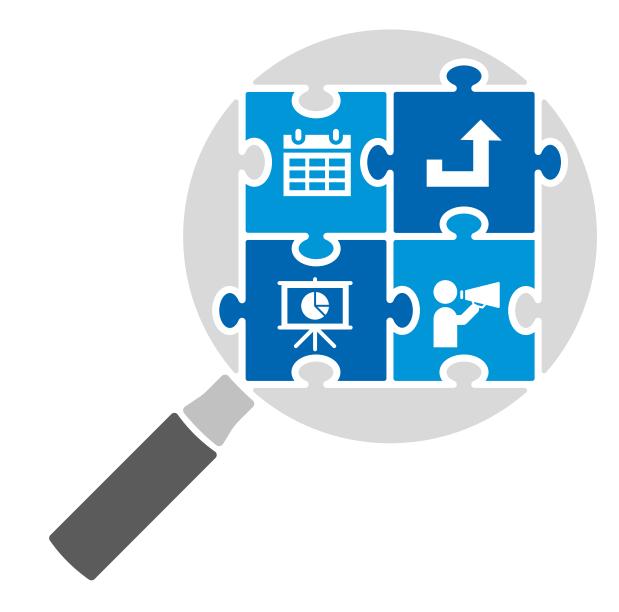
#### **Trusted Partner**

Partner

**Trusted Supplier** 

Supplier





## THE BENEFITS

Access to future projects

**Enhanced reputation** 

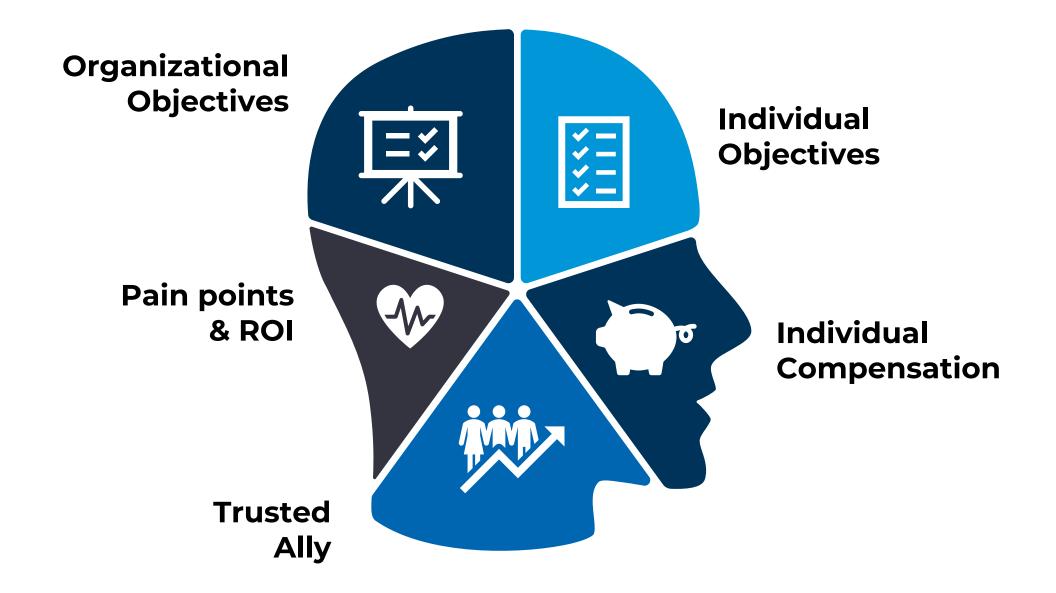
**Marketing collaboration** 

Referrals





## C-LEVEL MINDSET



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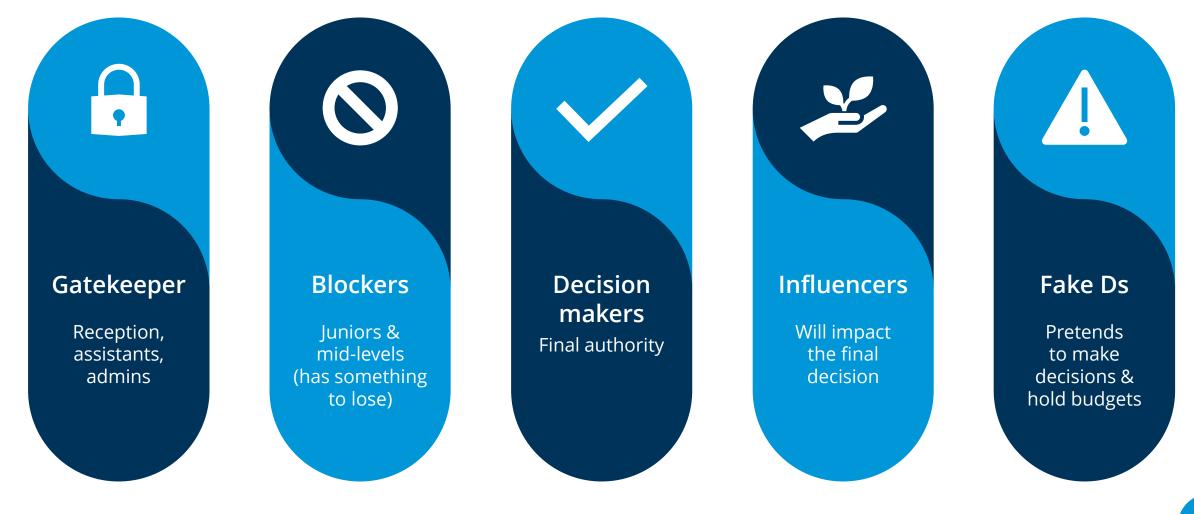


## PREPARATION IS EVERYTHING





## THE 5 PERSONAS





## GAINING ACCESS

### **Cold Connections**

Phone, email, snail mail, LinkedIn InMail & messages

### Networking

Colleagues, trade associations, business gatherings, peer meetings

#### Warm Referrals

Customers, peers, partners, friends, dog park, etc.







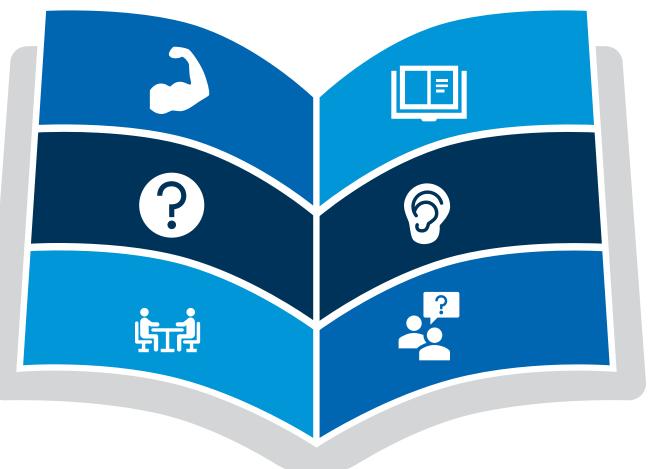


# ENGAGING WITH C-LEVELS

**Be Confident** 

Ask prepared questions

Execs want to talk to peers



Bring your notes Listen

Positively disagree







## PEOPLE BUY FROM PEOPLE

#### (PEOPLE DON'T LIKE TO BE SOLD BUT THEY LOVE TO BUY)





## MANAGING RELATIONSHIPS





## THANK YOU



#### Jean Pascal (JP) Hébert

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